Silver Rainbow Training & Consulting - Service Options

Organisational Development
SRT&C’s organisational development approach will assist with your Diversity Action Plan and develop inclusive practice within your agency.

We negotiate a process with you and key staff which suits your needs, planning for training of champions, managers and workers; supporting a review of policies and procedures, governance and systems; as well as Action Planning for implementing strategies and processes to enhance inclusivity.

Cost
Depending on what your agency needs, these consulting services may be fully subsidised.

SA Silver Rainbow Community of Practice
SRT&C has developed the Silver Rainbow Community of Practice for staff in aged care, for the regular exchange of ideas and innovation for improved practices, services and advocacy for LGBTI elders. Members share experience and knowledge, have common concerns and interest in improved inclusive practice for LGBTI elders.

Cost
Free of charge

Silver Rainbow Training
SRT&C’s training is available as face-to-face workshops or in a hybrid model which uses a mix of electronic meeting technology, face-to-face sessions, self-paced learning, video scenarios, Q&A sessions and/or facilitated in-house group discussion according to the needs of your agency.

There is a nominal fee for training
The training is tailored to the identified needs of your agency and includes:

- Information about LGBTI elders - what they are looking for in aged care services, their issues and priorities
- Information specifically about Transgender and Intersex elders
- Language and terminology that’s important to know and helpful in ensuring customer dignity and choice
- Focus on practices that matter - identifying practice improvements to better meet the needs of LGBTI elders
- Resources for further information.

These services are partially subsidised by the Australian Government through the auspices of LGBTIQ+ Health Australia and the Commonwealth Department of Health.

Cost
- $500 +GST, for up to 30 participants.
Silver Rainbow Training and Consulting

COTA SA’s Silver Rainbow Training & Consulting team (SRT&C) assists aged care service providers to be welcoming to, as well as standards-compliant for, Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) elders, consistent with Australian Aged Care Quality Standards and the principles of diversity and inclusion.

SRT&C’s service options for Aged Care Service Providers are:

- Organisational Development
- Silver Rainbow Training
- SA Silver Rainbow Community of Practice

Details of each of these services are provided on the flipside.

The Team

The SRT&C team consists of LGBTI elders with significant professional experience in organisational development, training and education, who can offer a flexible approach depending on the needs of your agency. Team members are:

- **Cris Davis**
  Cris has worked in training and development in education, and both private and public sector workplaces; for the last 30 years she has concentrated on the design of innovative face-to-face and online training programs.

- **Jill Gael**
  Jill was employed as a manager in education and client services, and for the last 20+ years has worked as a trainer and consultant focussing on leadership development and delivering consulting services principally to public sector and non-government organisations.

- **Pam Price**
  Pam has 30+ years experience as a manager, trainer, project coordinator and group facilitator in the areas of women’s health, sexual health, lesbian health, advocacy, leadership development, gender-based violence and gender equity.

- **Robyn Morisset**
  Robyn has a background in public sector workplace management and in leading and consulting on organisational change and strategic planning.

For further information or to book SRT&C services, please contact:
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