

INFORMATION SHEET 3

COMMONWEALTH HOME SUPPORT PROGRAMME [CHSP]

Entry Level Services – Commonwealth Home Support Programme [CHSP] What does this mean?

At the end of your assessment, you may be approved for low level support which may include:

- **Domestic assistance** – regular or one-off cleaning support to help you maintain your home
- **Gardening** – regular or a one-off garden tidy if there are areas of your garden that maybe an accident hazard, or cleaning out gutters.
- **Assistance with** - cooking or getting nutritious meals
- **Assistance with** - personal care or managing your medicines
- **A further assessment** by an Occupational Therapist for the installation of grab rails or a ramp.
- **Access** to community transport, or community social groups

After the assessment, you will receive a letter, and this will have referral code numbers. The numbers are listed next to the service you have been approved for. Keep this letter where it is readily accessible.

Following on from this, an aged care service provider will contact you and advise that they can offer you a service.

Ask the provider about;

- The cost of the service (you may have to pay a small contribution to the cost of the service)
- When it can be done
- Who will come to your home and what they will be doing
- Who and how to contact the service provider if there is an issue

If you have not heard from an aged care provider, telephone **My Aged Care on 1800 200 422** to check on the progress of your assessment.

Notes:

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COUNTRY SA

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COTA SA

Level 1, 85 Hutt Street, Adelaide, SA 5000
PO BOX 7042, Hutt Street SA 5000
P: 08 8232 0422 | **Free Call:** 1800 182 324
E: cotasa@cotasa.org.au
www.cotasa.org.au

